

2012/2013

A N N U A L R E P O R T



KGH FOUNDATION

together we change lives

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**EDITH WAS
A MODEL
OF GOOD
HEALTH,
ENJOYING AN
ACTIVE LIFE
UNTIL SHE
WAS 96**

A HEARTFELT GIFT FROM EDITH GRAHAM

**GIVING FROM THE HEART – IT’S WHAT EDITH GRAHAM DID, BOTH
IN LIFE – AND IN DEATH.**

A teacher for 45 years, Edith raised generations of readers and writers (and arithmetic whizzes, too) but her contribution to the betterment of her community didn't stop there.

Bequeathing The KGH Foundation with a surprise gift of \$950,000 from her estate, Edith left a legacy of generosity that will benefit cardiac patients in the Interior for years to come.

After finishing her teacher training in Moose Jaw, Saskatchewan, Edith moved to B.C. in 1945, where she went on to complete a Master's degree in education. The majority of her career was spent at Richmond Senior Secondary School but shortly after retiring, she made her way to the sunny Okanagan.

Edith was a picture of health, enjoying an active life until she was 96, but sadly several of her family members suffered from cardiac issues, prompting her to support cardiac care at KGH.

The first open-heart surgery was performed at KGH on December 3, 2012. Since then over 300 patients from the Interior have benefitted from having local access to this life-saving procedure.



*Dr. Fradet and Dr. Poostizadeh
performing open-heart surgery at KGH.*



OUR SUPPORTIVE COMMUNITY

EACH OF THESE INDIVIDUALS AND ORGANIZATIONS HAVE GENEROUSLY DONATED OVER \$1,000 TO THE KGH FOUNDATION THIS YEAR.

ACT/UCT Kelowna West Council #1003

Linda and Pat Aldous

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Central Okanagan Foundation

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Kelowna Shrine Club No. 15

Kelowna Thoracic Surgery Group

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Dr. Tom Kinahan

Mark Kinnear

Wayne and Rita Klassen

Rita Klassen

Knights of Columbus (Lady of Lourdes) Westbank #8520

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Lakeshore Vein & Aesthetics Clinic Inc.

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Kathleen E. Mackenzie

Drs. Macleod & Imrie

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DR. MIKE ERTEL

OUR CHIEF OF STAFF OWES HIS WORK – AND HIS LIFE – TO KGH

I DIDN'T HAVE ANY CHEST PAIN, NO SHORTNESS OF BREATH BUT PAIN IN THE RIGHT SHOULDER AND STOMACH THAT WOULDN'T GO AWAY

Dr. Mike Ertel is a recognizable face around Kelowna General Hospital. During his sixteen years of service he has worked as a full-time Emergency Room physician, Chief and Medical Director of the ER and Medical Director of Emergency Services for Interior Health. Like the chaos inherent of his specialty, he thrives on challenge and change, recently moving into administration as the hospital's new Chief of Staff.

Known for his sense of humor, beguiling smile – and slightly short stature – he's really larger than life, fiercely tenacious, awfully persuasive and a heck of a hockey player, too.

"I always wanted to be a doctor, even as a little kid. That or an NHL hockey player, but then I stopped growing," he says, grinning.

Lucky for his profession – and particularly KGH – medicine came first. Dr. Ertel always gives his all. "I'm kind of a workaholic," he admits.

What he never imagined is one day he'd end up in the ER for an entirely different reason. "When you're Chief of Staff you don't really anticipate being a patient."

On May 15, 2012, after completing a busy shift, Dr. Ertel went home – and had a heart attack.

"I didn't have any chest pain, no shortness of breath but pain in the right shoulder and stomach that wouldn't go away," he recalls.

The marathoner and fierce hockey forward listened to his instincts: something was wrong. "The little man on his shoulder" whispered to him to get back to the hospital – as a patient.

"I went in the back door because I didn't want to bother anyone. The ER nurse on shift just shook his head and when I looked at the ECG report, I thought, Oh boy. I'll be in the Cath (catheterization) Lab in an hour."

Being in the hospital bed – rather than beside it – renewed his appreciation of KGH and his colleagues.

"I was chief of the ER at the time," he explains, "But that had nothing to do with it. We have outstanding physicians and support staff. Patients here receive fast, excellent care. I had a stent inserted into a coronary artery (percutaneous transluminal coronary angioplasty). The procedure has been available at KGH for little more than a year but it was there when I needed it. Previously I'd have been flown to Vancouver, waiting up to a week. At KGH I was cared for and released within 48 hours."

"It is my hope – my personal mission – to provide this kind of care for everyone."

If saving lives is Dr. Ertel's calling, living his own with passionate appreciation is his duty. He relishes every moment with his three daughters (all competitive Nordic skiers) and wife and partner in profession, Dr. Wendy Wickstrom.

"I feel great now," he says. "I'm so grateful for my health and this hospital." ■

GERRY ZIMMERMANN

THE FORMER FIRE CHIEF AND CURRENT CITY COUNCILOR CREDITS FAMILY AND FRIENDS – INCLUDING THE STAFF OF KGH – FOR HELPING HIM WIN SOME SERIOUS BATTLES

In 2003 the Okanagan Mountain Forest Fire swept across the southeast hills of Kelowna, ravaging land and homes, but not the spirit of this stunning city – especially its then Fire Chief, Gerry Zimmermann.

Gerry's humility, honesty, optimism and fierce tenacity in the face of tragedy – qualities that helped him heal several years earlier, after losing his first wife, Lorraine, in a car crash – spurred the community to come together.

The same qualities would pull Gerry through a brush with death almost six years later.

The morning of April 29, 2009, Gerry headed out to the gym for his daily workout when suddenly he didn't feel well. "I thought I had the flu," he recalls. "I turned around and went home."

As the day progressed so did Gerry's symptoms. "I called my wife, Sandy. We headed to the hospital and I literally crashed through the doors of the ER and threw myself on a gurney."

The last thing Gerry remembers is crying out, "Somebody help me!" He woke up in the Intensive Care Unit two-and-a-half months later.

Following gallbladder surgery, a remaining gallstone had blocked one of Gerry's bile ducts, resulting in pancreatitis – a serious medical condition that occurs when the enzymes that digest food are activated in the pancreas rather than the small intestine.

Removing the stone can be the cure but when Gerry became septic, his family thought they would have to say their goodbyes.

"My kidneys shut down. I was on life support," he says, "Although I was in a coma, so I don't remember. Everyday they'd go in and cut a little of my pancreas away. When my blood pressure dropped, they'd stop. I had every intervention imaginable."

Friends and family, in fact much of Kelowna, rallied around the Chief who had led them through one of the worst natural disasters in Canadian history to win the fight of his life.

"I don't think I would've survived if I'd been somewhere else," he says. "Every single doctor and nurse (and there were a lot of them), to the lady who served me two cups of coffee every morning to get me going, to the one that washed my hospital room floor. I can barely put words to the wonderful care I received."

The same day Gerry crashed through the doors of the ER, his youngest granddaughter was born upstairs. Pictures of his grandchildren and dogs decorated the end of his bed.

One day, with 60 tubes snaking from his body, three nurses placed Gerry on a stretcher, loading his life-supporting equipment on an adjoining gurney.

"They took the whole entourage to a park behind the hospital where my dogs were waiting," he remembers, smiling.

Fully recovered three years later, Gerry says the only thing he can't do is slow down. Elected as a city councilor in 2011, he's sailed the Adriatic Sea, participated in 100 km bike rides and ski races. He recently put in another acre of vineyard. ■



I'M 64 AND I'VE HAD A COMPLETE REBUILD. I THINK I'M THE LUCKIEST GUY IN KELOWNA



**MY CHILDREN
AND GRAND
CHILDREN
WERE BORN
AT THE
KELOWNA
GENERAL
HOSPITAL**

**DOROTHY THOMSON,
HER DAUGHTER
JULIE AND
GRANDCHILDREN
CORWIN & ANWEN**

A GIFT OF LEGACIES

THE KELOWNA GENERAL HOSPITAL FOUNDATION GRATEFULLY ACKNOWLEDGES THE FOLLOWING DONORS WHO HAVE MADE A CURRENT OR DEFERRED LEGACY GIFT. THEY EACH HAVE A LEAF ENGRAVED WITH THEIR NAMES ON THE FOUNDATION'S LEGACY TREE LOCATED IN THE HOSPITAL.

Gordon & Catherine Almond
Emilie & Donald Applin
Helen Arneson
Theresa Arsenault & Stuart Marshall
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Doyle & Susan Bray
Bernice Brodie
Beverly Jean Busch
Grace & Ken Campbell
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Dorothy Thomson
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Charles Volkart
Jake & Julie Warkentin
Jean Warner
David & Jean Weir
Art & Rose Would
Seymour & Joan Zidle

ESTATE GIFTS



GENEROUS DONOR SUPPORTS THE FOUNDATION WITH A LEGACY GIFT

Andreas (Andy) Melischko was born May 22, 1925 in Handlova, Slovakia. In 1945 Andy finished his apprenticeship and became a Master Iron Worker. That same year, Andy left his fatherland of Slovakia and immigrated to Austria together with his parents.

In 1946 Andy moved to Kleingarten, Germany. This is where Andy found the love of his life, Anna Burger. They married and immigrated to Canada in 1954. They made their home in Edmonton, Alberta until 1979 when they moved to Kelowna to enjoy their retirement years.

Andy and Anna supported the KGH Foundation annually dating back to 1989. Anna passed away September 12, 2010 and Andy on May 9, 2012. It was Andy's wish to support health care for the community he called home for over 20 years.

The KGH Foundation is honoured to receive Mr. Melischko's legacy gift which will benefit the patients at KGH for years to come.

**IT WAS
ANDY'S WISH
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HEALTH CARE
FOR THE
COMMUNITY
HE CALLED
HOME FOR
OVER 20
YEARS**

THE KELOWNA GENERAL HOSPITAL FOUNDATION RECEIVED GIFTS FROM THE ESTATES OF THE FOLLOWING THOUGHTFUL INDIVIDUALS:

Teresa Hardwick Harding
Vona Irene Anglin
Helen Philpott

Edith C. Graham
John W. Van Alstine
Andreas Melischko

Freda Eveline Dilley
Nettie Adams
Helene D'Asse Meldrum
Donna Marie Gyurcsek

ENDOWMENTS & RESTRICTED FUNDS

Endowment Funds provide support for the Hospital and facilities supported by the KGH Foundation in perpetuity. Only the income from the Endowment Fund is utilized. Restricted Funds allow you the flexibility of providing a specific amount to support an area of your choice until the funds are expended.

Adolescent Psychiatry Endowment

Sean Almond Memorial Fund

Jessica and Peter Blyth Endowment

Cancer Care Endowment

Children's Health Endowment

Cottonwoods Extended Care Endowment

Cottonwoods Residential Compassionate Fund
(In Memory of Ruth Story)

Critical Care Endowment

Doctors' Memorial Endowment

General Endowment

Johanna and Eugen Helm Endowment

Kelowna General Hospital Auxiliary Endowment

Jim and Isabella Linda Endowment

Mary Gouchee Endowment

Mazzoli Memorial Endowment Fund

Dr. James Hector Moir and Family Endowment Fund

Helen Ogden Endowment Fund

Patient Emergency Support
& Comfort Endowment (The ANGEL FUND)

Rutland Auxiliary Endowment Jim & Anna Stuart Endowment

Denis & Dorene Shepherd Endowment Fund

You can create an Endowment Fund or Restricted Fund in your name or in memory of a loved one through a current donation, a multi-year pledge, a gift in your will or a combination of these options.

THE COTTONWOODS RESIDENTIAL COMPASSIONATE FUND (IN MEMORY OF RUTH STORY)

◀ *Ruth Story was a vibrant lady who enjoyed life and was thankful for each day*

This fund was created in memory of Ruth Story to support quality of life and meaningful leisure and recreational pursuits for the residents of Cottonwoods Care Centre. This includes services that many of us take for granted like haircuts, bus passes, television and cable service and lunches out. Having the ability to take part in activities such as sailing, tandem bike riding and pontoon boat rides will continue to create special memories for Cottonwoods residents for many years.

For information on how to create an Endowment or Restricted Fund or make a donation to any of these existing funds, at the KGH Foundation, contact Diane Paterson, Manager of Gift Planning at (250) 862-4300, local 7011 or diane.paterson@interiorhealth.ca

◀ *Tracy Martin, a resident at Cottonwoods Care Centre enjoys her first sailing trip on Lake Okanagan*



MIKE ROBERTS

THE OKANAGAN'S VERY OWN WEATHER MAN PREDICTS PLENTY OF SUNSHINE – AND A LOT MORE GOLF – IN HIS FORECAST THANKS TO HIP REPLACEMENT SURGERY

He never guarantees clear skies but seasoned weather specialist, Mike Roberts, always comes to the camera with a sunny smile.

There's just something about the way he delivers the news, produces and portrays stories about the region's people, or shares insight to the province's rich history through his work with Bill Barlee on "Gold Trails and Ghost Towns," that keeps the public tuned in.

Friendly, reliable, and self-effacingly funny, Mike is an icon in the Okanagan, not only through his work in television, because of his commitment to the community. Central Okanagan United Way Honorary Chair since 1993, he's been acknowledged for his contributions with numerous notations, including the Queen's Diamond and Golden Jubilee Medal, the Governor General's Caring Canadian Award and the Anita Tozer Award for outstanding contributions to the community, among others.

A time for celebration and maybe a little sadness, Mike is marking forty years with Global Okanagan by handing over the microphone. His retirement will leave many loyal viewers reminiscing but he's looking forward to enjoying time with his family, nurturing his obsession with golf, and loving life in the wine capital of Canada – activities he might not have enjoyed before he got two of his very own, brand new hips.

"I couldn't bend over and kneel to tie my shoes," Mike says, recalling the state of his health prior to his surgery. "The doctors told me I had severe deterioration of the hip joints and I would need full hip replacements."

Mike's sons painted a more descriptive picture: "They said I ran like a quail," he laughs. "These two little legs moving without articulating at the hips."

Awed by his new mobility, Mike says he's doing things he hasn't been able to for many years. "Like crossing one leg over the other!"

Grateful for the expert care he received at Kelowna General Hospital, Mike sailed through surgery. "I got the left hip done first; the right one a year later. It was as easy as pie. I can honestly say hip replacements are remarkably pain free. I was a little weak and there was a little loss of muscle control but that comes back quickly. You just have to work on it."

Working hard comes naturally to Mike but he considers himself most blessed by the family he loves. Married for 44 years with three sons and daughters-in-law, he particularly relishes time with his six grandchildren.

"Kneeling down to hug my grandchildren," he says with a smile. "That's something I couldn't do before." ■



TWO NEW HIPS AND A WHOLE NEW LIFE FOR MIKE ROBERTS AND HIS FAMILY

KELOWNA GENERAL HOSP



CENTENNIAL BU

TELUS GIVES WHERE THEY LIVE



The future is friendly according to TELUS and that doesn't just apply to Canadian telecommunication: the company generously supports local communities across this country.

Named the most outstanding philanthropic corporation globally for 2010 by the Association of Fundraising Professionals, TELUS proudly became the first Canadian company to receive this prestigious international recognition.

Here at home, Kelowna General Hospital has benefitted from the company's benevolence.

When the KGH Foundation launched the Take Care, Take Part Campaign in support of patient care in the new Centennial Building, TELUS stepped up to support our endeavors to supply our growing hospital.

The new Clinical Academic Campus lecture theater promises to keep pace with today's technology, helping to train tomorrow's doctors. Our new Emergency Department – four times its original size – and a brand new Ambulatory Care Department all require new equipment to function at full performance.

With a goal of raising \$6 million dollars, the KGH Foundation was thrilled when TELUS announced that \$100 from every new TELUS TV or Smartphone activation throughout Kelowna, would go toward the cause.

Well ahead of schedule, The TV for Good and Phones for Good campaign raised \$600,000. General Manager of TELUS Interior South BC, Steve Jenkins, credits the community for their outstanding support.

"TELUS is committed to giving back to the areas where we live, work and serve and the expansion of the Kelowna General Hospital is a great cause that will benefit everyone in the region."

With 150 critically injured people arriving by helicopter, almost 70,000 patients seen in the new ER, and over 60,000 people seen in Ambulatory care already, thanks to the support of donors like TELUS, the new Centennial Building will continue to offer the best of care for our community. ■

**TELUS IS
COMMITTED
TO GIVING
BACK TO THE
AREAS WHERE
WE LIVE,
WORK AND
SERVE**

OUR EVENTS

CELEBRITY TENNIS CLASSIC & BOCCE BALL TOURNAMENT

The 11th Annual Tournament raised \$52,000 for the purchase of Cardiac/Respiratory monitors for our Pediatric Department. These pieces measure vital statistics including ECG, blood pressure, oxygen levels and arrhythmia. They allow for easier, more flexible monitoring of sick kids.

Scotiabank's Navigation Wealth Management team generously donated \$3,000 to match the silent auction proceeds during the event's banquet dinner.

◀ (L to R): April Walls, David Allard, Walley Lightbody – Tournament Chairman, Lynette Kimmich, and Gordon Bell

BASRAN CHARITY OPEN GOLF TOURNAMENT

Colin Basran, Kelowna City Councillor, held his 3rd Annual Tournament which sold out once again. \$7,330 was raised for patient care and equipment through a fun-filled day of golf at Sunset Ranch including a banquet dinner and after-party.

◀ Marilyn Hedman of the KGH Foundation (left) thanks Colin Basran

TELUS DONATES STUFFED ANIMALS FOR KIDS IN ER

TELUS' Customer Solutions Delivery team brightened the day of those kids having to visit KGH's Emergency Department. The TELUS team delivered 350 stuffed cheetahs and red pandas to be handed out to future young patients in the ED.

◀ (L to R): Cory Betchuk – TELUS Field Manager, Sue Reid – ED Nursing Aide, Doug deJong – TELUS Field Manager, Chandel Christie – KGH Foundation, and Terry Houston – TELUS Construction Manager

SOUTH KELOWNA ELEMENTARY YARD SALE

The Grade 6 South Kelowna Elementary 'Me To We' Team held a yard sale in May and raised \$225.59 for the Children's Care Fund.

◀ The Grade 6 class was very excited to present their contribution



APRIL 2012

- **April 26** – Astral Media 'Have a Heart' Radiothon
- **April** (all month) - Mamma Rosa's Dessert Promotion

MAY 2012

- **May 5** – Heart of Gold Gala
- **May 5 & 6** – Mekong Buffet Fundraiser
- **May 11** – Blossom Time Fair
- **May 12** – SKE Me to We Team:
South Kelowna Elementary Yard Sale

JUNE 2012

- **June 2** – Jumbo Pizza Grand Opening
- **June 3** – Stride With Pride Orthopaedic Walk
- **June 10** – Bike 'n Braai
- **June 30** – Wentworth Concert Series: Journey vs. U2

JULY 2012

- **July 26 & 29** – Kelowna Rockets Alumni Weekend

AUGUST 2012

- **August 11** – Colin Basran Annual Charity
Golf Tournament

SEPTEMBER 2012

- **September 14-16** – Celebrity Tennis Classic
& Bocce Ball Tournament
- **September 20 & 21** – Kelowna LIVE
Conference/Fundraising Dinner

OCTOBER 2012

- **October 30** – Regency Retirement Resorts
'Hotties for the Hospital' Calendar Launch

DECEMBER 2012

- **December 4** – Hotel Eldorado Innkeeper's
Seasonal Celebration

FEBRUARY 2013

- **February 12** – St. Joseph Elementary
Shrove Tuesday Pancake Lunch
- **February 23** – Wentworth Concert Series:
A Tribute to the British Invasion

MARCH 2013

- **March 20** – Sandrine Pastry's 'Jour du Macaron'

THROUGHOUT THE YEAR

- Kelowna Farmers' and Crafters' Market 50/50 Raffle
- BC Tree Fruits Golf Tournament
- Anne McClymont Elementary Vow of
Silence Fundraiser
- TELUS Stuffed Animals Donation



THE KGH FOUNDATION

**SUPPORTING HEALTH CARE INNOVATION, CARE AND COMFORT
IN KELOWNA, THE OKANAGAN AND THE INTERIOR**

**THE KGH
FOUNDATION
SUPPORTS
SERVICES AT
6 DIFFERENT
FACILITIES
AS WELL AS
COMMUNITY
CARE
SERVICES AND
COMMUNITY
MENTAL
HEALTH
SERVICES**

KELOWNA GENERAL HOSPITAL

The Hospital is a 377 bed tertiary teaching hospital. It is a regional trauma centre serviced by air ambulance. It contains a level 2B Neonatal Intensive Care Unit and provides a range of tertiary services available to 740,000 patients throughout Interior Health and across the north.

CENTRAL OKANAGAN HOSPICE HOUSE

Hospice House provides individuals who are dying and their families high-quality palliative care in a tranquil home-like setting to meet the patient's physical, emotional, and spiritual needs and make their last days peaceful, comfortable and meaningful.

COTTONWOODS EXTENDED CARE HOME

Cottonwoods Care Centre is a 213 bed residential care facility located on 11 acres in central Kelowna. The building also houses a Gerontology Centre, where geriatric patients are referred for consultation with an interdisciplinary team including an in-house geriatrician.

DAVID LLOYD JONES HOME

David Lloyd Jones Home is a residential Care Facility consisting of 3 adjoining wings totaling 64 private rooms. The resident-centred philosophy is designed to support residents' choices, help people function at their highest level and provide the best quality of life possible.

BROOKHAVEN CARE HOME

A personal care facility located in West Kelowna providing 84 beds for residential care. It also houses a specialized psychogeriatric secure environment providing 20 beds.

THREE LINKS MANOR

Three Links Manor is a two-level seniors care home with 80 residential beds. The facility embodies a resident-centred philosophy designed to support residents' choices, help people function at their highest level, and provide the best quality of life possible.

MESSAGE FROM THE CEO

DOUG RANKMORE



Kelowna General Hospital has grown so significantly over the past five years, it has been virtually transformed. What was once a small town hospital now proudly proclaims itself the largest tertiary care and clinical teaching facility in the Interior of British Columbia.

The exciting addition of the UBC Southern Medical Program in the Clinical Academic Campus Building brings the vitality of keen medical students to our hospital. Physicians, nurses, and other hospital staff are embracing their new roles as teachers and mentors. It's a wonderful partnership that places increased importance on having the most up to date equipment and technology possible for both clinical use and instruction.

Our new Centennial Building is a welcome addition, adding 360,000 square feet to house our new Emergency Department, ambulatory care services, five new operating suites, a medical device reprocessing suite, inpatient psychiatry and thirty-two inpatient beds. State of the art Tele-Health facilities allow specialists to provide services to people in remote and northern communities who would otherwise have to travel long distances to receive diagnosis or follow-up.

Linked to the Centennial Building, the Dr. Walter Anderson Building marks a milestone in patient care. Lab services, cardiovascular, surgical

and clinical offices cater to our robust senior population, both as patients and visitors.

KGH continues to evolve as we embark upon the construction of the Interior Heart and Surgical Centre. This exciting development provides a complete redesign of surgical services and adds new clinical space to perform cardiac catheterizations and other perfusion services.

We are immensely proud of how far our hospital has come but added growth comes with added responsibility. We need to provide our medical staff with the best equipment possible. This is our task and the KGH Foundation is dedicated to making it happen.

Now and in the coming years we look forward to working with our community to enable us to meet this challenge. The caring generosity of our supporters helps create the best health care, right here in the Interior.

It is this dedication that transformed Kelowna General Hospital to all that it is today; it is the kind of commitment that will keep KGH growing in the coming years. ■

Doug Rankmore

**THE CARING
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AUXILIARIES TO THE KGH FOUNDATION

**AUXILIARIES
TO THE KGH
FOUNDATION
RAISED
\$717,222**

The five auxiliaries to the KGH Foundation, Cottonwoods ECU, Kelowna, Peachland, Rutland, and Winfield, raised \$717,222 this past year. The monies were raised through a variety of venues and means: Rutland Thrift Shop, Catering, Flower Sales, Cottonwoods Gift Shop, The Perking Lot at KGH, The General's Snackery at KGH, The Centennial Mercantile at KGH,

Easter Candy Sales, KGH Lobby Sales, Hospital Visitations, Christmas Bazaar and the Blossom Time Fair.

The Auxiliaries also distributed 9 bursaries totaling \$13,250 to deserving students in the Central Okanagan that are pursuing studies in the health care field.

MEET A FEW OF OUR TALENTED TEAM:

◀ **Barbie Ross** – Barbie volunteered countless hours to help the Kelowna Hospital Auxiliary and KGH Foundation design and construct the new Centennial Mercantile and Perking Lot.

Leanne Brager – When she's not working her full-time position as a Manager at Cottonwoods, Leanne volunteers at the Rutland Thrift Shop where her mom Judy also gives generously of her time.

Stuart Isherwood – Stuart is 14 years old and works directly with the Auxiliary by updating their website and taking photos of products in the Mercantile.

Jessica Myroon - At 21, this young interior design student has progressed from volunteering in the Snackery to working with the designer on the revamp of the Royal Bistro. Not only does she get to use her experience toward her degree at BCIT, the Kelowna Auxiliary is saving thousands of dollars.



THE AUXILIARIES

THEN & NOW



WHO WERE THEY THEN?

In the beginning a group of women had a vision to make their community stronger by assisting their hospital with the care and comfort of its patients. They were nurses, house wives, mothers, grandmothers, sisters, daughters...they sewed, and sewed, and sewed and their mandate was to supply linens for KGH. In early 1907 there were approximately 700 women in Kelowna and area. 20 of these amazing women began what were to become the Auxiliaries to the KGH Foundation. They raised funds to support the linen program with many creative projects and endured through hard times. From 1929 to 1976 the five Auxiliaries to KGH were formed and developed into the organizations they are today.

WHO ARE THEY NOW?

Today, we see the hospital auxiliaries still consisting of mothers, grandmothers and daughters but they have now opened their doors to grandfathers, fathers and sons. They welcome people of all ages, religions and cultural backgrounds and the age demographic ranges from 14 to 96. All with the same goal in mind... to volunteer and help change lives.

Some of the original look of the auxiliary still prevails and is respected and revered but the days of raising money for linens or nursing residence are over. The Auxiliaries have evolved and now run businesses that enable them to purchase equipment whose value is in the millions. They are running operations with revenue in the hundreds of thousands of dollars each year. Of course, to maintain the leadership roles and continue with their legacy, the Auxiliaries always encourage and welcome new members.

Volunteers no longer just sew (although the sewing that is still done is truly valued and needed), they help in many different ways. They are Interior Designers and Project Managers that have given countless hours of time toward projects. They are people that have back grounds in accounting and cash reconciliation and give their time to help manage the financial end of the businesses. They are people that have the knowledge to purchase inventory, manage inventory, arrange flowers, operate automated coffee machines, merchandise, market, write, take photos, operate software systems and POS systems, and so much more. ■

**OPENING THE
DOORS TO
PEOPLE THAT
WISH TO NOT
BE MEMBERS
BUT STILL
VOLUNTEER
FOR THE
CAUSE,
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GREAT THINGS**



**WHEN WE
SUPPORT
KGH, WE
SUPPORT
OUR FAMILY,
FRIENDS,
NEIGHBOURS
AND
COLLEAGUES**

MESSAGE FROM THE CHAIR

KAREN BORRINGTON-OLSEN

It has been my privilege to be a part of the KGH Foundation family. Having served three terms – the last two as Chair – I have enjoyed working with a highly professional and distinguished group of Directors.

Each of our Directors is a distinct member, bringing a unique skill set to the table of our organization. Some possess particular talents and knowledge while others provide access to much needed resources; all of them generously offer heartfelt dedication and put in tireless hours to bring the best medical equipment available to Kelowna General Hospital. It has been my honour to support their work.

We are so fortunate to have deeply caring and outstandingly skilled physicians, nurses, and support staff at KGH who along with many volunteers, help make the hospital the heart of our community. Every day everyone works together, bringing new life into the world, saving the lives of others, and graciously supporting end of life with dignity.

At some point each and every one of us will be touched by this hospital. Many of us already have. When we support KGH, we support our family, friends, neighbors and colleagues. In essence, we support our community and ourselves.

I am extremely proud of the work accomplished by the Directors and the KGH Foundation staff and I am grateful to contribute to my community through my involvement with this great organization. ■

Karen Borrington-Olsen

KGH FOUNDATION BOARD OF DIRECTORS



Lee Appleton
Investment Advisor and Portfolio Manager
CIBC Wood Gundy



Terry Armstrong
Vice-President, Group Publisher
The Okanagan Valley Newspaper Group



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KGH Foundation



Marilyn Strachan
Retired



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Executive Coach



Rick Wright
President / General Manager
Valley Mitsubishi

OUR IMPACT

**IN 2012/13
THROUGH
THE SUPPORT
OF OUR
COMMUNITY,
THE KGH
FOUNDATION
GENERATED
REVENUES OF
\$6,371,819**

The people of Kelowna, the Okanagan Valley, and the Interior of BC have recognized the need for sophisticated equipment and programs at KGH and have provided their generous support to make this a reality.

Revenues

Donations	\$3,582,760
Fundraising and Other	\$484,754
Auxiliary Operations	\$1,704,782
Investment Income	<u>\$599,523</u>
	<u>\$6,371,819</u>

Expenses

Grants to Interior Health	\$2,524,712
Fundraising and Other	\$541,479
Auxiliary Operations	\$1,017,206
Amortization, Administration and Salaries/Benefits	\$886,000

Available to Current & Future Programs

Added to Endowments	\$431,573
Restricted programs	\$80,516
Unrestricted programs	<u>\$890,333</u>
	<u>\$6,371,819</u>

We take great care with donor contributions. We are proud to report that the KGH Foundation earns high marks based on data from the 2012 Association for Health Philanthropy Annual Giving Report. With half the direct fundraising staff of the national average for a Hospital our size, the KGH Foundation provides the same support as Foundations double in size. The KGH Foundation's fundraising and administrative overhead has been significantly lower than the national average of 30%, averaging 19% over the past 3 years. The KGH Foundation is also listed as the largest health charity outside the lower mainland, according to Business in Vancouver magazine.

EQUIPMENT, PATIENT CARE & COMFORT PURCHASED BY THE KGH FOUNDATION

CAPITAL EQUIPMENT - SELECTED ITEMS \$825,164

- | | | |
|--|-----------------------------------|--------------------------|
| ■ Power Stacking Trolley | ■ Retractors | ■ Infant Warmers |
| ■ Ureteroscopes | ■ Telescopes & Sterilization Tray | ■ Infant Incubators |
| ■ Colposcopy Microscope | ■ Ceiling Lift | ■ Benchtop Centrifuge |
| ■ Pelvic Probe with Protector | ■ GI Gastrosopes | ■ ENT Microscope |
| ■ Portable Flexible Rhinolaryngoscopes | ■ Sigmoidscopes | ■ Ultrasound Machine |
| ■ Portable Ultrasound | ■ Endoscopic Tower System | ■ Pyxis Station |
| ■ Fetal/Maternal Monitors | ■ Injector - Contrast | ■ Critical Care Beds |
| ■ Cardiac/Respiratory Monitors | ■ Parallel Bars | ■ Physiological Monitors |
| ■ GI Colonoscopes | ■ OSAM Monitors | |

PATIENT CARE & COMFORT - SELECTED ITEMS \$236,407

- | | | |
|---|------------------------------|--|
| ■ Oxygen Flowmeters | ■ Spirometers | ■ Aquariums |
| ■ Regulators, Wall Brackets, Accessories and Assembly | ■ Miltexo Punch Biopsy | ■ Tables, Chairs, Tilt Trays, Cushions, Sofas, Televisions, and Small Appliances |
| ■ Blender/Monitor Devices | ■ Digital Scales | ■ Mattresses, Mattress Covers, Quilts, Bed Extenders and Laundry Hampers |
| ■ Sensor Oximeters | ■ Benches | ■ Furniture and Décor |
| ■ BHM easy track system | ■ Cabinet | |
| ■ Vitalsigns Monitors with Mobile Stands | ■ Wheelchair | |
| | ■ Veterans Display and Flags | |

TAKE CARE TAKE PART CAPITAL CAMPAIGN \$1,422,729

BURSARIES AND SCHOLARSHIPS \$13,250

MEDICAL CONFERENCES AND EDUCATION \$27,162

TOTAL GRANTS \$2,524,712



**WE FEEL
SO VERY
FORTUNATE
TO HAVE
SUCH A GREAT
FACILITY -
ABOUT TO
OPEN - HERE
IN KELOWNA**

GRATEFUL PATIENTS DONATE TO THANK SURGICAL TEAM WHO SAVED THEIR SON'S LIFE

We just want you to know how thankful and grateful we are for the hospital and surgical team that took care of our son - Bruce Miller last year. He was diagnosed with colon cancer in Jan 2011 and in Feb 2011 had a bowel resection then radiation and chemotherapy then liver surgery in Sept. Dr. Kluffinger and Solano were the surgeons. What skills they have. The care was excellent and now we pray that he is cancer free as the last scan was negative. We gave to the Cancer Clinic last year and now want to give back and to the Hospital. We feel so very fortunate to have such a great facility - about to open - here in Kelowna. Bruce never had to leave home which was a great help. We are so very appreciative of the medical system here. I was born here in 1936 and our 3 children were born at KGH and all live here in this beautiful city. I also worked as an R.N. from 1958 to 1975 on maternity! Thank you.

Sincerely,

Dean & Mary Miller

KGH FOUNDATION
together we change lives

2268 Pandosy Street
Kelowna, BC V1Y 1T2

t 250.862.4438
kghfoundation.com