

# 2021 KGH Foundation IH Staff 50/50 Lottery - Renewals

## Frequently Asked Questions

### WHY DO I NEED TO RENEW IF I AM ALREADY ENROLLED?

At the end of every calendar year, we are required by BC Gaming to obtain your consent to remain enrolled in the staff 50/50. If you are a current participant, and wish to continue your enrollment and bi-weekly deduction, you must renew. By submitting your renewal, you provide consent to remain in the KGH Foundation IH Staff 50/50 Lottery (Dec 31, 2020 – Dec 17, 2021 Gaming license #127071) and to continue your bi-weekly deduction(s).

### HOW DO I RENEW?

As of Monday November 16th, you should have received a renewal email with instructions on how to renew. Please [email us](#) if you haven't yet received the email or are having troubles renewing. Alternatively, you can also complete and submit a new [2021 entry form](#).

### WHEN WILL MY RENEWAL TAKE EFFECT?

Once you've made your renewal selection, no further actions are required. Your submission will take effect for the first draw of the 2021 calendar year (January 8, 2021). Please ensure you check your pay stubs for accuracy and to ensure your deduction has been processed.

### WHAT IF I MISS THE RENEWAL DEADLINE?

Your renewal selection must be made by no later than **4:00pm on Monday December 14, 2020** - to avoid missing a draw date. If you miss this deadline, a new 2021 entry form will be required to continue your enrollment.

### WHAT IF I WANT TO ALSO CHANGE MY ENTRIES?

If you'd like to change your entries, please ensure that you have first renewed. You can then complete and submit a [2021 change form](#) to either increase or decrease your deduction.

### WHAT IF I WANT TO WITHDRAW FROM THE LOTTO?

You can withdraw or cancel your enrollment at anytime throughout the year. Should you choose to not renew for the 2021 calendar year, instructions are provided in the renewal email to simply cancel your enrollment.

### I'M NEW AND WANT TO SIGN UP! DO I ALSO NEED TO RENEW?

No - the renewal options is only available for current participants. If you're new to the lotto and wish to sign up, please complete and submit a [2021 entry form](#). Best of luck!